Ambassador Conference Call
August 9, 2006

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CRSC Division Chief
Army Human Resources Command

Agenda

- ✓ ***Welcome & Introductions***
- ✓ ***Purpose of Ambassador Program***
- ✓ ***CRSC Technology***
- ✓ ***Ambassador Recruitment***
- ✓ ***Next Ambassador Call***

Welcome

- ✓ **Welcome! And Thank you for joining us for the first bi-monthly Ambassador Conference Call**
- ✓ **Introductions**
  - COL Sackett, Chief, CRSC Army Division
  - Amy Schossler, Communications Outreach Lead
  - Wendy Wheeler, Communications Outreach – Ambassador Lead
- ✓ **What is CRSC?**
  - Enacted by Congress on December 2, 2002, CRSC provides compensation for eligible retired veterans with “combat-related” injuries. CRSC is operated under the Army Human Resources Command (AHRC), by the United States Army Physical Disability Agency.
- ✓ **Ground Rules**
- ✓ **Roll Call**

Purpose of the Ambassador Program

✓Ambassador Roles and Duties

- Spread the word – CRSC is a very important benefit that many retired veterans are not aware of and they could be eligible!
- Volunteer Status – whatever time you are able to give is all the time we need!
- Help other retired veterans: understand what CRSC is through your knowledge and the tool kits, and help them through the claim process when needed

✓Event Participation

- RADS and Local events in your area – identifying and attending these events to reach the retired veteran community
- Listing of RADS by state and City will be made available on the web soon
- A call for volunteers man these events
- Tool Kits and supplies needed for these events –
  - Kits (5) on the web
  - Tool Kit sent to you

CRSC Technology

CRSC Website

- ✓ **New Website – changes**
  - Overhaul – making the CRSC webpage more use friendly
    - Expected Completion Date – September 30, 2006
- ✓ **Changes to Expect**
  - FAQs
  - Web Board – a way to Share Best Practices by posting your experiences from events, suggestions about how to reach the community and connection to other Ambassadors
  - Ambassador Listing – update on a weekly basis and listed by location

The Next Call

- ✓ **Notes** from this Call will be made available on the Web. For those who ask, the notes can be e-mailed or mailed through US postal mail
- ✓ **Our Next Ambassador Call**

  - Wednesday, October 4, 2006

- ✓ **Questions?**

Back Up Slide

Ambassador Recruitement

- ✓ **Current Number of Ambassadors as of August 8, 2006**
  - 129 Active Ambassadors
  - 32 Prospective Ambassadors
  - And having more individuals such as yourself!
- ✓ **Process for Applying to become an Ambassador**
  - Access an Application on the CRSC website (www.crsc.army.mil) under the Ambassador's Corner or from you!
  - Submit the Application by fax (703-325-1928) or by e-mail (save the application to your desktop, open your e-mail browser, attach the application and send to crscinfo@us.army.mil)
  - Once the application is received, the CRSC Ambassador "Welcome Letter" will be sent to the prospective Ambassador.
- ✓ **Active Ambassadors vs. Prospective Ambassadors**
  - Difference between prospective and active Ambassadors